





DEMOCRATIC CONTROL

Every member votes for the credit union's board of directors. Whether you have \$5 or \$5 million, your voice is equal.



Members are connected by a bond of association, fostering a sense of community.







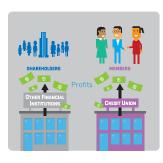
NONDISCRIMINATION

Credit unions are open to all without regard for race, orientation, nationality, sex, religion, gender, or politics.

4 Service to Members

Credit unions are ranked No. 1 in service, because they exist to serve members, not to make a profit.

American Consumer Satisfaction Index	
CREDIT UNIONS	8 1
LIFE INSURANCE	77
BANKS	76
{NATIONAL AVG.}	74. ⁸
HEALTH INSURANCE	69





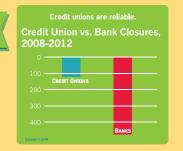
DISTRIBUTION TO MEMBERS

Credit unions return all profits to their members through dividends, lower and fewer fees, better savings rates, and improved services.



BUILDING FINANCIAL STABILITY

Credit unions are historically stable organizations. They're owned by the people they serve, so they don't take unnecessary risks.







CO-OP COOPERATION

Credit unions and cooperatives share the same principles. Together, they amplify each other's good works.



SOCIAL RESPONSIBILITY

Credit unions strive for social justice by strengthening their communities and helping people of modest means.







ONGOING EDUCATION

Credit unions prioritize financial education for their members, employees, and communities as part of their pursuit of social justice.